HR Assessment 2021

Ø	Action Item	Status/Comments
STRATEGIC HR		
	Align organizational goals with HR priorities based priorities	
	Draft statements on organization mission, vision, values. Look for	
	ways to integrate into performance management and employee	
	communications	
	Draw an Org chart to depict structure and reporting relationships	
	Compile HR metrics and regularly report to Management	
	Identify long-term goals needed to support organizational goals and	
	business plans	
	Identify changes in products and services that will impact the	
	organization in near term	
	LEGAL COMPLIANCE	
	Obtain a list of Federal and state laws that apply to your size	
_	organization in each state	
	Conduct legal Compliance training for managers to avoid costly	
	violations of the law, including harassment, bullying, and violence	
	prevention.	
	Obtain an Attorney specializing in employment law to address risks	
	Review Hiring Practices and forms to ensure compliance	
	Audit I-9 forms and create a topical file with completely filled out	
	forms and consistent back-up documentation	
	Ensure compliance with FLSA and state wage and hour laws for time	
	keeping systems	
	Ensure exempt/non-exempt classification for each position and appropriate timekeeping system	
	Properly classify independent contractors, ensure proper records for	
	tax reporting, insurance, contractual issues	
	Address EEO and state discrimination prevention issues, policy,	
_	complaint handling procedures	
	Address Unemployment insurance	
	Take steps to reinforce at-will agreement: application form, offer	
	letter, performance reviews, handbooks	
	Develop employee handbook, audit each year to ensure compliance	
	with state and federal laws	
	Review practices relating to employee privacy and confidentiality	

Take steps to protect employees' credit information	
Ensure proper safeguards for identity theft of employees' SSN and names	
HR RECORDS AND DOCUMENTATION	
Review all HR Forms for legal compliance	
Draft HR operational procedures	
Develop HR filing procedures with privacy controls and to ensure medical and confidential information are kept in separate files.	
Develop an HR file schematic to ensure files are set up in accordance with state and federal requirements	
Conduct File Audit and make changes for efficiency, ease of use	
STAFFING, RECRUITMENT, TALENT ACQUISITION, ONBOAR	DING
Develop workforce plan to anticipate future staffing needs	
Conduct proactive recruitment programs to create a pool of qualified applicants	
Review best means of staffing for each vacancy (full-time, part-time, temporary employee, contractor, etc.)	
Review application process and form to ensure unlawful questions are not included (past salary, age, maiden name, high school graduation, etc.)	
Develop thorough and accurate Job Description or scorecard	
Develop List of questions to ask based on each position for technical and interpersonal skills based on job scorecard	
Begin recruiting process/job posting with internal employees	
Consider employee referral program	
Develop trade school, high school, college career resources	
Ensure adherence with EEO requirements for recruiting records	
Use electronic media for promoting open positions	
Develop a presence on your internal website to establish your firm as an employer of choice	
Consider applicant tracking systems	
Consider Low-cost or free recruitment sources	
Develop a pool of temporary and contingent workers to fill vacancies during times of high demand	

Develop Employee Referral incentive program	
Conduct Centralized recruitment procedures	
Audit Hiring Records for EEO Compliance	
Track turnover to ascertain the cost of employee departures	
Conduct Exit Interviews to determine reasons for employee departures	
Write Job Descriptions or Scorecard to use for hiring, performance, training	
Ensure that application form is EEO/state compliant. Submit reports as required based on size organization.	
Draft Offer Letters to include hourly rate for non-exempt, pay period amount for exempts, include specific duties, contingencies, etc.	
Conduct Background checks consistently as needed. Credit checks are subject to FCRA rules.	
Develop an Onboarding Checklist and orientation program	
Communicate with staff about the new hire's start date, location, details	
EMPLOYEE RELATIONS	
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	Establish quality metrics for each group, team, individual as	
	appropriate Conduct employee surveys to monitor pulse of workforce, address	
	issues that arise	
	Consider an employee suggestion system for cost-savings, quality	
	improvement, involvement in operations.	
	Submit all employee notices for promotions, certifications, other	
_	celebrations	
	Develop program for handling employee complaints using multiple	
	avenues of complaint	
	Train supervisors and managers on receiving employee complaints	
	PERFORMANCE MANAGEMENT	
	Develop job scorecard or objectives for each position. Objectives	
	should be specific, measureable, achievable, realistic and within	
	realm of control, and time bound	
	Establish policies and procedures outlining performance	
	management programs	
	Train managers and supervisors on how to effectively manage employee performance	
	Develop system and schedule for performance documentation,	
	forms, checklists	
	Establish performance standards for each employee	
	Implement constructive Performance Improvement Plans for under-	
	performing employees	
	TRAINING AND DEVELOPMENT, CAREER DEVELOPMENT, SUCCESSION	ON PLANNING
	Ensure training goals and objectives aligned with organizational goals	
	Develop array of Training resources that can best meet your needs	
	Offer courses on Interpersonal and technical skills	
	Consider Tuition reimbursement to encourage continuous learning opportunities	
	Succession plan for future skill development and incumbent	
_	replacement for retirements, promotions, attrition	
	Consider a Mentoring program to assist new employees as well as	
	current employees	
	Publish and promote a comprehensive plan for employee training	
	and development. Include formal and informal programs, mentoring,	
	programs for management development, etc.	

BENEFITS		
	Identity benefits which are valued by employees so that the organization spends its money on benefits which will be considered worthwhile	
	Ensure compliance with California and local PTO/vacation/sick days.	
	Insurance policies which provide maximum protection at the lowest possible premium	
	Consider Section 125 and Cafeteria Plans to maximize benefit dollars	
	Draft and submit Annual "benefits statement"	
	Wellness programs which have been proven to reduce health care claims	
	Monitor claims to identify factors which lead to premium increases	
	Outside resources (i.e., insurance carriers and brokers) to supplement in-house expertise	
	Monitor use of time-off benefits (e.g., sick leave, vacation) and address abuses	
	PAYROLL, COMPENSATION, TAX REPORTING	
	Ensure compensation program helps attract, motivate, and retain qualified employees	
	Review compensation rates annually to ensure internal equity and external competitiveness	
	Develop compensation grid and written compensation philosophy	
	Participate in and/or obtain appropriate salary surveys as a source of salary data to determine "market rate" for your jobs	
	Create salary administration procedures ensuring that salaries are paid within the framework of the compensation program	
	Develop procedures for determining starting salaries for new positions	

Identify and address "problem areas," e.g., long-term employee paid	
less than new employees, employee who is paid more than the	
 maximum for his or her job, etc.	
Provide year-end compensation summary to employees	
Develop a hierarchy of titles to ensure internal equity	
Consider incentives to pay for performance and increase employee	
connection to company profitability, sales, or other indicator	
Consider California pay practices, job descriptions to document	
gender pay equity, conduct pay equity survey.	
SAFETY AND SECURITY	
Routinely identify and correct safety hazards	
Warn employees of safety hazards and train them how to perform their jobs safely	
Provide on-going communications about workplace safety and health	
Manage workers' compensation claims, ensuring proper payment of benefits while encouraging quick return-to-work after a work-related injury or illness	
Encourage employees to actively participate in creating a safe and healthy work environment	
Maintain required workers' compensation and Cal-OSHA records	
Use statistical data to identify and correct injury/illness trends	
Comply with federal and state safety regulations	
Investigate all accidents, including non-injury accidents	
Encourage employees to actively participate in safety programs and	
proactively work toward maintaining a safe work environment	
Train employees on Emergency Response procedures	
Develop written SB 198 compliant Injury and Illness Prevention Program.	
Develop an emergency contact list for easy communications in case	
of natural disasters or work shutdowns	